# PROVIDER SYSTEM CONTACT INFORMATION

A reference guide for the COVID-19 public state of emergency

<table>
<thead>
<tr>
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| Atrius Health                 | **Main practice website:** atriushealth.org  
**Phone numbers:** Use your individual physician’s office number - search at: Atrius Find A Doctor  
**Secure patient portal:** myhealth  
*Availability of Telehealth (video) and Telephonic Services* varies by practice. Please contact your physician’s office for more information. |
| Baystate Health               | **Main practice website:** baystatehealth.org  
**Phone numbers:** Use your individual physician’s office number - search at:  
Baystate Find A Provider - Main number: 413-794-0000  
**Secure patient portal:** mybaystate.baystatehealth.org  
*Telephonic Services available.* Please contact your physician’s office for more information. |
| Berkshire Health              | **Main practice website:** berkshirehealthsystems.org  
**Phone numbers:** Use your individual physicians office number - search at:  
Berkshire Find A Physician - Main number: 413-447-2000  
**Secure patient portal:** berkshirehealthsystems.org/patientportal  
*Telephonic Services available.* Please contact your physician’s office for more information. |
| Beth Israel Lahey Health      | **Beth Israel Practices**  
**Main practice website:** bidmc.org  
**Phone numbers:** Use your individual physician’s office number - search at:  
Beth Israel Find A Provider or call: 1-800-667-5356 - Main Campus Switchboard: 617-667-7000  
**Secure patient portal:** patientsite.org/login.aspx  
*Offers Telehealth (video) and Telephonic Services*  
**Lahey Practices**  
**Main practice website:** lahey.org  
**Phone numbers:** Use your individual physician’s office number - search at:  
**Secure patient portal:** lahey.org/patient-portal  
*Offers Telehealth (video) and Telephonic Services*  
**Mt. Auburn Community Independent Physician Assoc, (MACIPA)**  
**Main practice website & provider directory:** macipa.com  
**Phone numbers:** use your individual physician’s office number - search at:  
Mt. Auburn Provider Directory  
**Patient Portal:** mychart.mah.org/mychart  
*Offers Telehealth (video) and Telephonic Services* |
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| **Boston Medical Center**   | **Main practice website:** [bmc.org](http://bmc.org)  
**Phone numbers:** Use your individual physician’s office number - search at: [BMC Find A Doctor](https://bmc.findadoctor.com)  
**Secure patient portal:** [mychart.bmc.org/mychart](http://mychart.bmc.org/mychart)  
*Availability of Telehealth (video) and Telephonic Services* varies by practice. Please contact your physician’s office for more information. |
| **Cape Cod Healthcare**     | **Main practice website:** [capecodhealth.org](http://capecodhealth.org)  
**Phone numbers:** Use your individual physician’s office number - search at: [Cape Cod Find A provider](https://findacareprovider.capecodhealth.org) - Main number: 1-844-ASK-CCHC  
**Secure patient portal:** [capecodhealth.org/patient-portals](http://capecodhealth.org/patient-portals)  
*Telehealth (video) and Telephonic Services* may be available through certain practices. Please contact your physician’s office for more information. |
| **Children’s**              | **Main Hospital website:** [childrenshospital.org](http://childrenshospital.org)  
**Phone numbers:** Use your individual physician’s office number. If unknown, call: 617-355-6000  
**Children’s patient portal:** [childrenshospital.org/mychildrens](http://childrenshospital.org/mychildrens)  
**Children’s PPOC:** use individual practice phone numbers or practice website or patient portal  
*Availability of Telehealth (video) and Telephonic Services varies by practice.* Please contact your physician’s office for more information. |
| **Firefly Medical**         | **Main practice website:** [https://www.firefly.health](http://https://www.firefly.health)  
**Main practice phone number:** 781-291-3042 - Members can get access to the Firefly app for communication with their physician by texting 201-555-5555  
*Offers Telehealth (video) and Telephonic Services* |
| **Lowell General/Circle Health** | **Main practice websites:** [lowellgeneral.org](http://lowellgeneral.org) or [circle-health.org](http://circle-health.org)  
**Phone numbers:** Use your individual physician’s office number - search at: [Lowell Find a Doctor](https://lowellfindadoctor.com)  
**Main numbers:** 978-937-6000 or 800-544-2424  
**Secure patient portal:** [lowellgeneral.org/patient-portal](http://lowellgeneral.org/patient-portal)  
*Availability of Telehealth (video) and Telephonic Services* varies by practice. Please contact your physician’s office for more information. |
| **Partners Healthcare**     | **Main practice website:** [partners.org](http://partners.org)  
**Phone numbers:** Use your individual physician’s office number - search at: [Partners Find a Doctor](http://partners.findadoctor.com)  
**Affiliated community provider websites:**  
- affiliatedpediatrics.com  
- charlesrivermed.com  
- milfordregionalphysicians.org  
- emersonhospital.org  
- partnersurgentcare.org  
- partnerscommunityphysicians.org  
**Secure patient portal:** [mychart.partners.org](http://mychart.partners.org)  
*Availability of Telehealth (video) and Telephonic Services* varies by practice. Please contact your physician’s office for more information. |
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| Reliant Healthcare     | **Main practice website:** reliantmedicalgroup.org  
|                        | **Phone numbers:** Use your individual physician’s office number - search at: Reliant Find A Doctor  
|                        | **Main number:** 800-283-2556  
|                        | **Secure patient portal:** mychart.reliantmedicalgroup.org  
|                        | *Offers Telehealth and Telephonic Services*                                                                                                                                                                                                                                                                                                           |
| Signature Healthcare   | **Main practice website:** signature-healthcare.org  
|                        | **Phone numbers:** Use your individual physician’s office number - search at: Signature Find A Doctor  
|                        | **Main number for Signature Medical:** 508-894-0400 / Signature Brockton Hospital: 508-941-7000  
|                        | **Patient Portal** signature-healthcare.org/patients-visitors/patient-portal  
|                        | *Availability of Telehealth (video) and Telephonic Services* varies by practice. Please contact your physician’s office for more information.                                                                                                                                                                                                           |
| Southcoast Health      | **Main practice website:** southcoast.org  
|                        | **Phone numbers:** Use your individual physician’s office number - search at: Southcoast Doctors  
|                        | **Main number for Patient Access Services/Central Scheduling:** 800-276-0103  
|                        | **Secure patient portal:** southcoast.org/mychart-portal  
|                        | *Availability of Telehealth (video) and Telephonic Services* varies by practice. Please contact your physician’s office for more information.                                                                                                                                                                                                           |
| South Shore Health     | **Main practice website:** southshorehealth.org and south-shore-medical-centernorwell  
|                        | **Phone numbers:** Use your individual physician’s office number - search at: South Shore Find a Doctor  
|                        | **South Shore Hospital main number:** 781-624-8000  
|                        | **South Shore Medical Center Norwell:** 781-878-5200  
|                        | **South Shore Medical Center Kingston:** 781-585-2200  
|                        | **Secure patient portal:** patient-resources/south-shore-mychart  
|                        | *Availability of Telehealth (video) and Telephonic Services* varies by practice. Please contact your physician’s office for more information.                                                                                                                                                                                                           |
| Steward Health Care    | **Main practice website:** stewardmedicalgroup.org  
|                        | **Phone numbers:** Use your individual physician’s office number - search at: Steward Doc Finder  
|                        | **Main numbers:** 800-329-9217 - For appointments: 800-488-5959  
|                        | **Secure patient portal:** athenahealth.com  
|                        | *Availability of Telehealth (video) and Telephonic Services* varies by practice. Please contact your physician’s office for more information.                                                                                                                                                                                                           |
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| Trinity Health NE (Riverbend) | **Main practice website:** trinityhealthofne.org  
Phone numbers: Use your individual physician’s office number - search: Trinity Find a Provider  
Trinity secure patient portal: mychart.riverbendmedical.com  
*Telehealth (video) and Telephonic Services* may be available through certain practices. Please contact your physician’s office for more information. |
| Tufts Medical Center        | **Main practice website:** tuftsmedicalcenter.org  
Phone numbers: Use your individual physician’s office number - search: Tufts Find a Doctor  
Tufts Medical Center: 617-636-5000 - New England Quality Care Alliance (NEQCA) providers can be found through their individual practice location websites/provider finder tools  
Secure patient portal: mytuftsmedicalcenter  
*Availability of Telehealth (video) and Telephonic Services* varies by practice. Please contact your physician’s office for more information. |
| UMass Memorial Healthcare   | **Main practice website:** umassmemorialhealthcare.org  
Phone numbers: Use your individual physician’s office number - search: UMass Find a Doctor  
Main number: 508-334-1000  
Secure patient portal: mychart-patient-website  
*Offers Telehealth and Telephonic Services* |

4/1/20