



# TAKING THE WORRY OUT OF WORLD TRAVEL

Whenever you travel internationally for any reason, your employer has you covered. You have **Blue Cross Blue Shield Global Traveler Companion** as part of your benefits, so you are protected if you need medical care when you are outside the U.S.\*

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**Keep this card with you when you travel internationally,** because you never know when you may need it. International healthcare systems can be very different than what you're used to. This program gives you 24/7/365 support and mobile tools that help you stay connected so there are no worries or "what-ifs" when you travel internationally.

\*This benefit is available to you and your dependents if you are enrolled in medical coverage with a Blue Cross and/or Blue Shield plan through your employer. If you do not have Blue Cross and/or Blue Shield medical coverage, you can purchase an individual travel medical policy for international travel at [geobluetravelinsurance.com](http://geobluetravelinsurance.com).

Telemedicine services are provided by Teladoc Health, directly to you. GeoBlue assumes no liability and accepts no responsibility for information provided by Teladoc Health and the performance of their services. Support and information provided through this service does not confirm that any related treatment or additional support is covered under your health plan. To discuss the coverage under your health plan, please contact us. This service is not intended to be used for emergency or urgent treatment medical questions.

Blue Cross Blue Shield Global is a brand owned by Blue Cross and Blue Shield Association. GeoBlue is the trade name of Worldwide Insurance Services, LLC (Worldwide Services Insurance Agency, LLC in California and New York), an independent licensee of Blue Cross Blue Shield Association; made available in cooperation with Blue Cross Blue Shield companies in select service areas. Coverage is provided under insurance policies underwritten by 4 Ever Life Insurance Company, Oakbrook Terrace, IL, NAIC #80985 under policy form series 55.202.



This is not an ID card



Use this Group Access Code to unlock your BCBS Global Traveler Companion benefits.  
**Group Access Code:**

**MEDICAL EMERGENCIES:** Go to nearest physician or hospital and then contact us. Before you travel download the app. See below.

### Before you travel, download the two apps

Download our **main app** from the Apple and Google Play app stores. After downloading, use Group Access Code to register.

Use the app to:

- Display your electronic ID card. You'll need this when you see an international provider
- Locate a global provider or hospital
- Arrange direct payment to your provider. **For optimal service, contact GeoBlue at least 48 hours in advance**
- Access global health and safety tools

Download the **Global TeleMD™ telemedicine app** so you can get in touch with a doctor by phone or video from wherever you are in the world.

- Use code **COVID19BGT** when prompted for your certificate number

### Medical Assistance, Safety/Security, and Evacuation

Outside the U.S.: +1-484-679-6770  
[customerservice@geo-blue.com](mailto:customerservice@geo-blue.com)  
Collect calls accepted

Your ID card can be found on the Member Hub at [www.geo-blue.com](http://www.geo-blue.com)

### Questions? Need assistance?

24/7 Member Services  
Outside the U.S. call +1-610-263-2000  
Inside the U.S. call 1-833-511-4760  
[customerservice@geo-blue.com](mailto:customerservice@geo-blue.com)

Please check your coverage benefits, exclusions, and limitations at [www.geo-blue.com](http://www.geo-blue.com) (Member Hub) or the member app.

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