Below are the steps required to establish a direct URL logon for Health Financial Account after 1/1/20 to perform transactions.

As a reminder, you have until March 31, 2020 to submit claims for 2019 expenses.

URL = https://healthfinancialaccount.bluecrossma.com

1. Click Blue "Register" button

2. Complete required information.

Note:

- Select Employer ID from the Registration ID dropdown. **BCBSMA Employer ID is BCS0001438**
- Employee ID is the BCBSMA member ID (medical/dental) on the ID card.

3. Answer security questions

Register - Secure Authentication

STEP 1 STEP 2 STEP 3 STEP 4

Select Question 1 *

When is your wedding anniversary (MM/DD)?

Type your answer here

Select Question 2 *

How old was your mother when you were born? (for ex

Type your answer here

Select Question 3 *

What is the name of the college you went to?

Type your answer here

Select Question 4 *

What is the first name of the eldest of your cousins (fro

Type your answer here

Please use the following list to choose four questions which are relevant to you and then enter answers to those questions. These questions may be asked during the sign on process to confirm that an authorized individual can access account information online.

✓ NEXT   ✕ CANCEL

4. Confirm/update information

MASSACHUSETTS

855-279-4176
member.service@bcbsmaaccounts.com

Register

Register - Secure Authentication

STEP 1 | STEP 2 | STEP 3 | STEP 4

First Name   SUSAN

Last Name   ALLISON

Confirm Email *   ann.rega@bcbsma.com   The email address entered is used for security encryption only. It is not used for solicitation purposes.

NEXT   CANCEL

5. Confirm/update additional information

Questions and Answers

Question 1   ✎ EDIT INFO

When is your wedding anniversary (MM/DD)?

Allison

Question 2

How old was your mother when you were born? (for example - 29)

Allison

Question 3

What is the name of the college you went to?

Allison

Question 4

What is the first name of the eldest of your cousins (from your father's side)?

Allison

Personal Information

First Name   SUSAN   ✎ EDIT INFO

Last Name   ALLISON

Email   ann.rega@bcbsma.com

[✓ SUBMIT]   [✕ CANCEL]

6. Receive successful registration

7. Log in using established user name, password