

Below are the steps required to establish a direct URL logon for Health Financial Account after 1/1/20 to perform transactions.

**As a reminder, you have until March 31, 2020 to submit claims for 2019 expenses.**

URL = <https://healthfinancialaccount.bluecrossma.com>

1. Click Blue “Register” button

The screenshot shows a web browser window displaying the Blue Cross Blue Shield of MA Health Financial Accounts website. The browser's address bar shows the URL <https://healthfinancialaccount.bluecrossma.com>. The website header includes the Blue Cross Blue Shield logo, the text "MASSACHUSETTS", and contact information: "855-279-4176" and "member.service@bcbsmaaccounts.com". There are two buttons in the top right: "SIGN IN" and "REGISTER".

The main content area features a large image of a smiling woman holding a baby. Below the image, the text reads "Welcome to Blue Cross Blue Shield of MA Health Financial Accounts". A blue notification bar states: "Your session timed out because you were idle for too long. Please sign in again to resume."

There are two main sections for user interaction:

- Sign In Now:** A blue box with the text "Not enrolled in a Blue Cross medical or dental plan? Sign in to your account." and a "SIGN IN" button.
- MyBlue Account:** A blue box with the text "Are you enrolled in a Blue Cross medical or dental plan? Please log in using your MyBlue account." and a "GO TO MYBLUE" button.

The footer of the website contains the following text: "Blue Cross Blue Shield of Massachusetts is an Independent Licensee of the Blue Cross and Blue Shield Association. © Registered Marks of the Blue Cross and Blue Shield Association. © 2016 Blue Cross and Blue Shield of Massachusetts, Inc."

The Windows taskbar at the bottom shows the system tray with the date and time: "11:55 AM 12/11/2017".

## 2. Complete required information.

### Note:

- Select Employer ID from the Registration ID dropdown. **BCBSMA Employer ID is BCS0001438**
- Employee ID is the BCBSMA member ID (medical/dental) on the ID card.

 MASSACHUSETTS

855-279-4176  
member.service@bcbsmaaccounts.com



### Registration

STEP 1 > STEP 2 > STEP 3 > STEP 4

Username \*

Password \*

Password Strength

Confirm Password \*

First Name \*

Initial

Last Name \*

Email \*

Registration ID \*

Employee ID \*

I accept [Terms of Use](#)

 

**Username must be between 6 and 12 characters long alphanumeric value**

**A valid password must contain between 8 and 16 characters.**

**A password must contain 3 of the following types of characters:**

- An UPPER CASE LETTER
- lower case letter
- Special Character (% , ! @, etc.)
- A Number

**A password cannot contain:**

- The same character repeating 3 or more times
- The word "password"
- The username
- Spaces

**To register with this site, you must have an Employee ID which could be your Health Plan Member Number, Social Security Number, an ID provided by your Employer or an alternate ID created by your Administrator, and a Registration ID which could be your Benefit Debit Card Number or your Employer.**

If you do not know your ID or were not provided an ID, please contact your Administrator.



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### 3. Answer security questions

Register - Secure Authentication

STEP 1 STEP 2 STEP 3 STEP 4

Select Question 1 \*

When is your wedding anniversary (MM/DD)?

Type your answer here

Select Question 2 \*

How old was your mother when you were born? (for ex

Type your answer here

Select Question 3 \*

What is the name of the college you went to?

Type your answer here

Select Question 4 \*

What is the first name of the eldest of your cousins (fro

Type your answer here

PLEASE USE THE FOLLOWING LIST TO CHOOSE FOUR QUESTIONS WHICH ARE RELEVANT TO YOU AND THEN ENTER ANSWERS TO THOSE QUESTIONS. THESE QUESTIONS MAY BE ASKED DURING THE SIGN ON PROCESS TO CONFIRM THAT AN AUTHORIZED INDIVIDUAL CAN ACCESS ACCOUNT INFORMATION ONLINE.

NEXT CANCEL

12:02 PM 12/11/2017

#### 4. Confirm/update information

Register - Secure Authentication

STEP 1 > STEP 2 > **STEP 3** > STEP 4

First Name: SUSAN

Last Name: ALLISON

Confirm Email\*:

*The email address entered is used for security encryption only. It is not used for solicitation purposes.*

**MASSACHUSETTS**

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12:03 PM  
12/11/2017

## 5. Confirm/update additional information

https://bcbsma-beta.wealthcareportal.com/Pac... Register - Blue Cross Blue Shiel... Register - Blue Cross Blue S... Alegeus WealthCare Administr...

File Edit View Favorites Tools Help

New tab Alegeus WealthCare Admi... Blueweb Free Hotmail http-www.cigna.com-ass... Web Slice Gallery

**Information** Your setup information has not yet been submitted. Please verify your information below before clicking Submit. If you need to make a change before submitting, click the appropriate Edit Info link

**Questions and Answers**

**Question 1** [EDIT INFO](#)  
When is your wedding anniversary (MM/DD)?  
Allison

**Question 2**  
How old was your mother when you were born? (for example - 29)  
Allison

**Question 3**  
What is the name of the college you went to?  
Allison

**Question 4**  
What is the first name of the eldest of your cousins (from your father's side)?  
Allison

**Personal Information** [EDIT INFO](#)

First Name SUSAN  
Last Name ALLISON  
Email ann.rega@bcbsma.com

12:03 PM 12/11/2017

## 6. Receive successful registration

The screenshot shows a web browser window with the address bar displaying <https://bcbsma-beta.healthcareportal.com/Pac...>. The browser tabs include "Register - Blue Cross Blue Shield...", "Register - Blue Cross Blue S...", and "Alegeus WealthCare Administr...". The browser's address bar also shows "New tab", "Alegeus WealthCare Admi...", "Bluweb", "Free Hotmail", "http--www.cigna.com-ass...", and "Web Slice Gallery".

The page header features the Blue Cross Blue Shield of Massachusetts logo, the text "MASSACHUSETTS", and contact information: "855-279-4176" and "member.service@bcbsmaaccounts.com". A blue bar below the header contains the word "Register".

The main content area displays a "Success" message with a checkmark icon: "Success" and "You have successfully completed the registration process". Below this, two informational items are listed:

- The next time you sign on to access your account information you will be asked to provide your **username** and **password**
- To protect your personal information you may occasionally be required to complete additional authentication

At the bottom of the message area is an orange button with a white checkmark and the text "DONE".

The footer of the page contains the Blue Cross Blue Shield of Massachusetts logo, the text "MASSACHUSETTS", and the following text: "Blue Cross Blue Shield of Massachusetts is an Independent Licensee of the Blue Cross and Blue Shield Association", "© Registered Marks of the Blue Cross and Blue Shield Association", "© 2016 Blue Cross and Blue Shield of Massachusetts, Inc.", "101 Huntington Avenue, Suite 1100 Boston, MA 02199-7611 | 1-800-262-BLUE (2583)", "About Blue Cross Blue Shield of Massachusetts | Terms of Use, Privacy & Security | Accessibility | Nondiscrimination and Translation Resources", and social media icons for Facebook, Twitter, LinkedIn, and YouTube.

The Windows taskbar at the bottom shows the Start button, several application icons (Micro..., Tesso..., Regis..., Weal..., Inbox..., 4 Re..., FW: ..., RE: E..., 2018 ..., RE: 2..., BlueS..., W Docu...), and the system tray showing the time "12:04 PM" and date "12/11/2017".

## 7. Log in using established user name, password